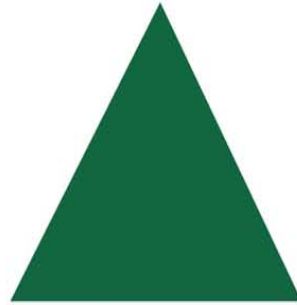


5 Connair Road
Orange, CT 06477

TOLL FREE

1-866-607-1179

www.aztecrepair.com



Aztec/repairSM

telephone and telephone system repair

presents

WAREHOUSE EXPRESS

Today's business world is a fast-paced environment. There is no room, or time, for error. Tasks have to be completed on time, schedules must be organized and accurate. Packages have to get there yesterday. That's why we at Aztec have decided to take an extra step to get it done faster without compromising, in any way, the service and quality you've come to expect.

Aztec Repair :

- Has 20 years of telecommunications experience to serve you.
- Is the authorized repair center for VODAFONE, TELRAD and TOSHIBA.
- Also repairs TIE, NORTEL, AVAYA and many other types of equipment.
- Has thousands of long-term satisfied customers.

Aztec Warehouse Express:

- Saves you time by starting repairs before you need them.
- Saves you space by housing your goods free of charge in our climate-controlled facility.
- Will warranty and ship when you call. No more waiting for product turnaround.
- Any problems with your merchandise will be known beforehand.
- Cuts your waiting time from two weeks to three days from order to shipping date.

Aztec's Normal Procedure

Process takes seven to ten business days.

Receipt of Merchandise

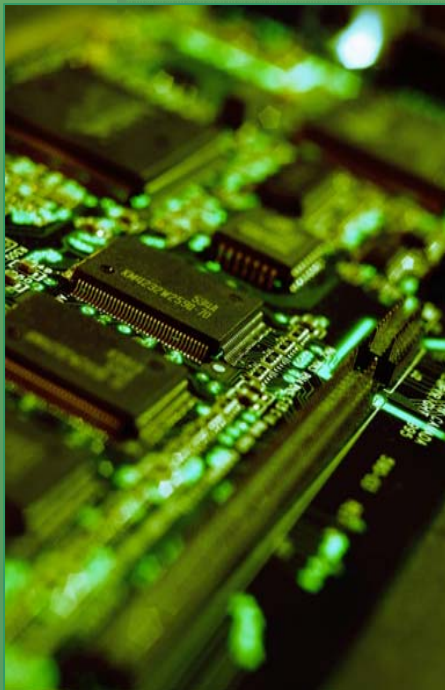
Initial Testing

Repairs

Final Testing

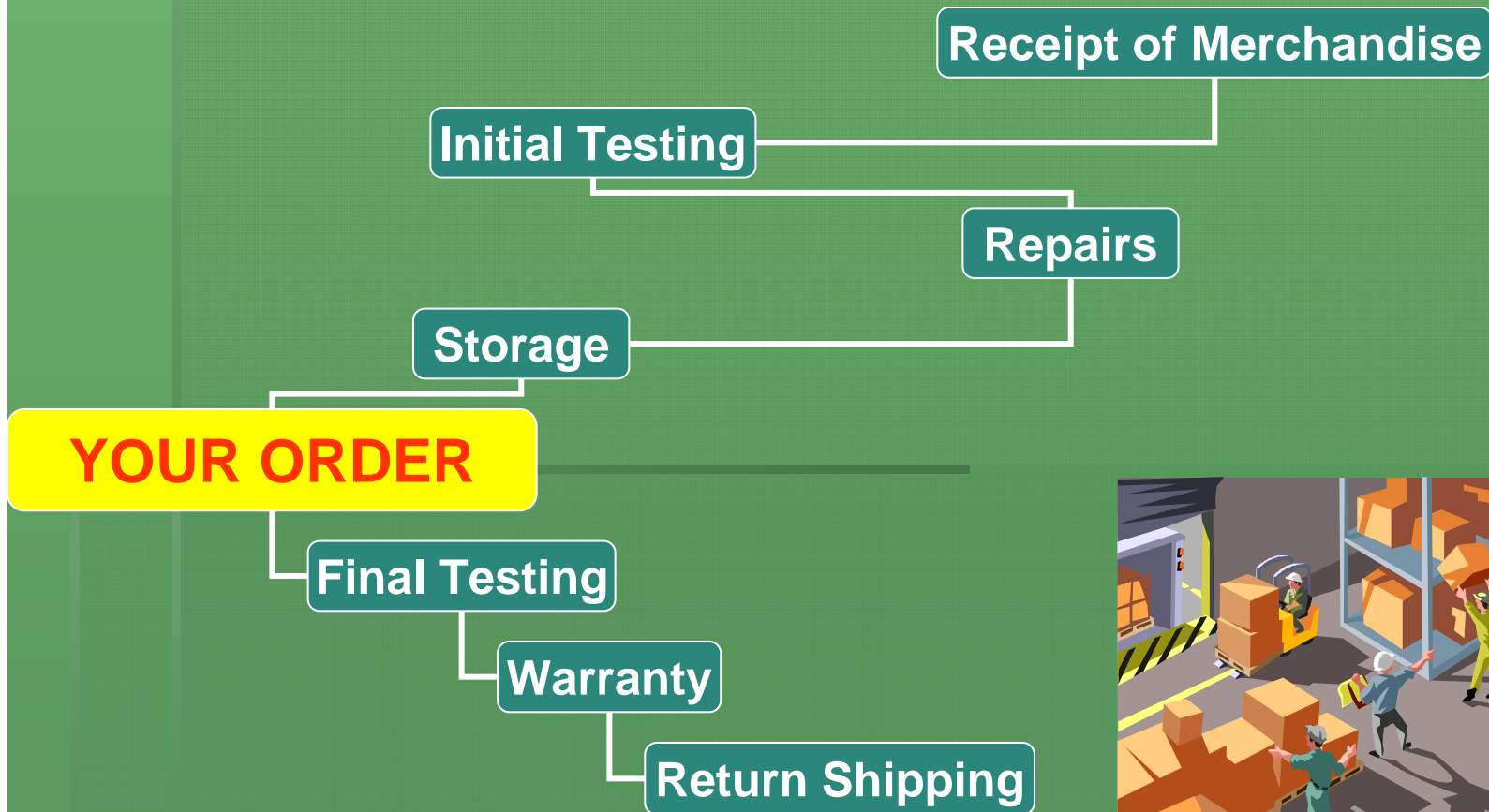
Warranty

Return Shipping



Warehouse Express Procedure

After initially sending your items in for storage, you can rest assured that when you need your merchandise, it will be already repaired and ready to ship. This saves time off our standard procedure by getting the repairs done before you need them instead of you having to wait out the entire repair process.



How to use AZTEC WAREHOUSE EXPRESS

- List your items on the inventory page of the Warehouse Express STORAGE Form and send a copy to us.
- We will receive and begin repairs on your merchandise.
- When you need any combination of items, phone, e-mail or fax a copy of the Warehouse Express ORDER Form to us.
- We will test, warranty and ship orders totaling eight pieces or less within the same day. Anything else will be on its way within 72 hours.

Warehouse Express Forms

On the following pages, you will see examples of the two forms that AZTEC WAREHOUSE EXPRESS uses.

Use a STORAGE form when sending us your inventory. We will start testing and repairs immediately, so when you have need, we will have your merchandise ready to ship.

As you need items from your inventory, simply fill out the ORDER form when requesting a return shipment and fax or e-mail it to us. You may also phone in your order and we can fill it out for you as well.



Aztec^{repair}SM
 telephone and telephone system repair

5 Connair Road, Orange, CT 06477
 Tel: 203-795-9317 Fax: 203-795-0210
info@aztecrepair.com / www.aztecrepair.com

Warehouse Express Order Form

Use this form to request items stored at Aztec to be shipped to you.

(Complete the information and include it with your shipment- make and keep a copy for your file) **NO RA# IS REQUIRED**

| DATE | PO # | CONTACT | RETURN VIA |
|------|------|---------|--|
| | | | ? UPS GROUND ? FEDEX PRIORITY ? OTHER _____ |

| BILL TO: | RETURN SHIP TO: (Leave blank if same as BILL TO) |
|---|--|
| Company name | Company name |
| Address | Address |
| City/state/ZIP | City/state/ZIP |
| Phone # | Phone # |
| ENTER YOUR EMAIL ADDRESS HERE TO RECEIVE EMAIL NOTIFICATION UPON RECEIPT OF PRODUCT AND UPS/FEDEX TRACKING NUMBERS UPON SHIPMENT- FOR COD ORDERS YOU WILL BE NOTIFIED OF AMOUNT DUE. | SPECIAL DELIVERY INSTRUCTIONS |
| Contact | Attention |

| QTY | PRODUCT | MFG | PART # | SERIAL # | PROBLEM DETAIL * | N | E | P |
|-----|---------|-----|--------|----------|------------------|---|---|---|
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* Aztec Warehouse Express will repair, refurbish and store your merchandise. Upon request, we will warranty and ship orders totaling 8 pieces or less same day, provided we are notified that morning. All other orders will ship within 72 hours. If you have any special information or instructions for us, please make note of them here. Thank you for choosing Warehouse Express.

BILLING INFORMATION (Check appropriate boxes)

| |
|--|
| <input type="checkbox"/> CREDIT CARD (Call with Credit Card # prior to shipment) <input type="checkbox"/> N/30 (for approved customers) <input type="checkbox"/> COD (call with amount) Phone #: |
|--|

[] CHECK THIS BOX TO REQUEST AN ADDITIONAL SUPPLY OF ORDER FORMS

Thank You for coming to our Webinar !

We're pleased that you came to see what Aztec Warehouse Express has to offer. We pride ourselves on our continuing dedication to our customers and we hope you will use our new service!

If you have questions or interest in the service please contact us at:

Aztec Repair:

- Telephone: 866-607-1179
- Karl Blasavage, Cust. Srvc. Mgr, ext 232
- Matt DeBarbieri, Cust. Srvc., ext 221 or 0
- Fax: 203-795-0210
- Website: www.aztecrepair.com
- E-mail: kblasavage@azteccap.com,
mdebarbieri@azteccap.com.